



Mobile Broadband SIM BYOD (Bring your own device)

Best Value

8GB

\$55

Per month
Inc GST

IPM107

8GB Plan+ \$6.87 per Gb

1Gb

\$16.50 Per month
Inc GST

1Gb Plan= \$16.50 per Gb **IPM104**

3Gb

\$33 Per month
Inc GST

3Gb plan= \$11 per Gb **IPM105**

6Gb

\$44 Per month
Inc GST

6Gb Plan= \$7.33per Gb **IPM106**

12Gb

\$110 Per month
Inc GST

12Gb Plan = \$9.17 per Gb **IPM108**

Critical Information Summary

Information about the service

This is a wireless broadband product that requires the provision of a SIM card (standard/micro or Nano). All prices include GST. • Plan/Access fees are charged in advance on sign up, your monthly email bill is issued on the anniversary of activation. • Direct debit is mandatory, this can be via credit card or bank account, with payments generally deducted 4 days after your email bill is issued. • If payment bounces services will be suspended until payment is corrected, a \$10 fee may apply. • All services are on a 12 month contract. • 3G coverage refers to the Optus 3G Network (UMTS 900/2100 MHz). Access to the Optus 3G Network is available when the end-user is in an Optus 3G coverage area with a network compatible device and SIM card. Outside 3G coverage areas, Optus 2G Network service may be available with a GSM 900 MHz compatible device. Please see www.vonex.com.au for network coverage areas. • International Roaming is not allowed on Mobile Broadband services. Roaming charges can potentially be extremely high with delayed feeds from overseas Carriers. Therefore Vonex Telecom prohibits the activation of International Roaming on Mobile Broadband services. Excludes use for all other traffic, including but not limited to, Voice, Voicemail and SMS. Vonex reserves the right to stop such traffic and apply usage charges at a rate it determines. Data usage includes (but is not limited to) access to email, WAP services, Applications and Internet browsing directly from a mobile device or by using the mobile device as a tethered modem (via WiFi, Bluetooth, cable etc.). Any downloaded content, such as ringtones or logos, may incur additional charges from the provider of the content (which will be rebilled to you by Vonex Telecom).

Information about pricing

1Gb equivalent pricing: 12Gb Plan = \$9.17 per Gb; 8GB Plan+ \$6.87 per Gb; 6Gb Plan= \$7.33per Gb; 3Gb plan= \$11 per Gb; 1Gb Plan= \$16.50 per Gb; The minimum monthly amount payable is dependent on the plan chosen, 1Gb= \$16.50, 3Gb=\$33, 6Gb=\$44, 8Gb=\$55, 12Gb=\$110. • Minimum total cost over 12 Months: IPM104 \$198, IPM105 \$396, IPM106\$528, IPM107\$660, IPM108 \$1320 • Excess usage beyond your included value will be charged at \$0.04 per Mb. • Both upload and download data is counted towards total monthly usage. • All plans allow up to 1GB excess usage charges within any one billing cycle. Once 1GB of excess usage has been detected, the service will automatically be suspended for the remainder of that billing cycle. The service will be resumed on the first day of the subsequent billing cycle. Excess Data charges will occur. An early termination fee will apply for any service that is cancelled or moved to another provider. This will be calculated at the number of months remaining times the minimum monthly spend (plan fee).

Other information

• Up to date usage of the service can be obtained at 'View My Bill' at www.vonex.com.au or contacting customer service on 1800 828 668 or emailing helpdesk@vonex.com.au • If you wish to contact Vonex in respect to a dispute, please email helpdesk@vonex.com.au • If the Vonex dispute resolution process does not finalise a dispute the Telecommunications Industry Ombudsman may be contacted on 1800 062 058 or online at www.tio.com.au



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