



SIMple SIM

No Contract, SIM Only | Optus 3G Network

\$ 15

IPM027

Standard Calls to all Mobiles and Landlines in Australia	15c per minute
SMS	15c
Voicemail	15c per 30 secs
Connection Fee per call	15c
Minimum charge per month	\$15
Included Calls	\$15

Mobile Services - Other Charges

Voicemail Retrievals 2	30c per min
Voicemail Deposits 2	30c per min
MMS	75c per message

Data Bolt-On

25MB	\$4.99
200MB	\$10.00
500MB	\$14.99
1000MB	\$20
Excess Data	\$0.99 per MB

Critical Information Summary

Information about the service

This product is a mobile SIM only service, a customer must provide their own handset (handset cannot be locked to another network). This is a bundled service only, a customer must have another landline product to be eligible for this service. • There is no contract on this service other than the completion of any remaining advance plan fee charge on the termination of the service. • All rates and charges are inclusive of GST. • All Customers must be set up on direct debit via credit card or bank account only, payments will be deducted 4 days after the email bill is issued.

Information about pricing

The minimum monthly amount payable is \$15. • The cost of a 2 minute standard National Mobile call is 15c per min + 15c flagfall = 45c • The cost of a standard SMS is 15c • If a Data Bolt-on is provided, excess data usage is charged at 99c per Mb • All calls are charged in 60-second increments. • The following call types are included in your monthly \$15 call plan: National calls, calls to Australian mobiles, National SMS /MMS, Voicemail deposits and retrieval. All other call types are specifically excluded from the included call value. These calls or calls made in excess of included call value will be charged in addition to the minimum monthly fee at the rates specified. • Rates are applicable for calls made from and terminating in Australia. • Connection fee applies to Mobile-to-Mobile, Mobile to Landline Calls and International Calls. • Unused monthly included eligible calls do not roll over from month to month and are forfeited each

month • Only call charges billed for that month are included in the minimum monthly spend calculations. Certain call types such as international roaming calls may take up to 3 months to appear on your bill. • Data may be added to Optus connections for an additional charge (details shown above). • To use data on the Optus network you will require: 3G/HSDPA data plan, a 3G SIM and a compatible mobile phone. • All customers must have a current ABN to be eligible for this plan. • All rates are current as at 1st March 2011. Plan may be withdrawn at any time.

Other information

If the service is used outside of Australia international call roaming and data roaming charges are NOT included. These charges are excessive. It is strongly recommended that a customer switch off data roaming on their smartphone handset. Voicemail deposits and retrievals whilst overseas are also very costly, it is strongly recommended that a customer also disconnect this service before travelling overseas. Up to date usage of the service can be obtained at 'View My Bill' at www.vonex.com.au or by contacting customer service on 1800 828 668 or emailing helpdesk@vonex.com.au. The usage may be delayed by up to 48 hours. • If you wish to contact Vonex in respect to a dispute, please email helpdesk@vonex.com.au. • If the Vonex dispute resolution process does not finalise a dispute the Telecommunications Industry Ombudsman may be contacted on 1800 062 058 or online at www.tio.com.au.



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