

# ADSL2+



	50 Gb IDSL020	100 Gb IDSL021	250 Gb IDSL022	500 Gb IDSL023
<b>Monthly Access Fee</b> *Bundled Zone 1	<b>\$40</b>	<b>\$50</b>	<b>\$60</b>	<b>\$70</b>
<b>IGb Equivalent Cost</b>	\$0.80	\$0.50	\$0.24	\$0.14
<b>Monthly Access Fee</b> Unbundled Zone 1/2/3	<b>\$60</b> IDSL024	<b>\$70</b> IDSL025	<b>\$80</b> IDSL026	<b>\$90</b> IDSL027
<b>IGb Equivalent Cost</b>	\$1.20	\$0.70	\$0.32	\$0.18

Other Charges	12 month contract	24 Month contract
Connection fee Zone 1 Bundled	\$95	Free
Connection fee Zone 1/2/3 Unbundled	\$95	\$50
Standard 4 Port Wireless Modem Router	\$65	Free

Maximum Speed 20,000 /1,000 Kbps

\*Bundled Zone 1 Pricing is applicable if the phone service is in the Telstra Zone 1 area AND this number itself is connected to an itrinity PSTN telephone line.  
If the service is outside of the zone 1, or is NOT bundled with a PSTN line then the Unbundled Zone 1/2/3 prices apply. Please refer to your dealer or the itrinity helpdesk to see what zone your service is in.

## CHOOSE YOUR MODEM



12 MONTH CONTRACT  
**\$65.00**

24 MONTH CONTRACT  
**FREE**

**STANDARD 4 PORT WIRELESS MODEM ROUTER**

(actual modem may vary)



12 MONTH CONTRACT  
**\$250.00**

24 MONTH CONTRACT  
**\$165.00**

**BUSINESS GRADE 4 PORT WIRELESS MODEM ROUTER**

(actual modem may vary)

# ADSL2+

## Critical Information Summary

### Information about the service

- This is a standard ADSL service that has a minimum 12 month term or a customer may elect to have a 24 month term. If ADSL 1 is available, whilst the same rates will apply your download speeds may not be as fast as DSL2+.
- Monthly access fee is charge in advance from date of activation.
- Customers must have an active fixed line service with itrinity to be eligible for this service.
- All Customers will be set up on direct debit via credit card or bank account only, with payments deducted 4 days after your email bill is issued.
- The connection fee (if applicable) is a one off charge and will be applied to your first invoice.
- Offer excludes hardware and equipment. Actual speed may vary due to a number of factors including network configuration, line quality and length, exchange type, customer premises, interference, traffic, equipment and software.
- For ADSL 2+ only, data usage is measured as both downloads and uploads to produce the shapeable total.
- Data uploaded to data downloaded is not to exceed a ratio of 3:1, respectively.
- Unused included data from one billing cycle is not carried forward to the next.
- Service will be shaped to 128/128 kbps once the included data amount has been reached.
- Data transferred between ADSL connections within the same state may contribute to metered traffic.

### Information about pricing

The Minimum about monthly amount payable for Bundled Zone 1 plans are \$40 on the 50Gb plan, \$50 on the 100Gb plan, \$60 on the 250Gb plan, \$70 on the 500Gb plan. For the Unbundled Zone 1/2/3 Plans \$60 on the 50Gb plan, \$70 on the 100Gb plan, \$80 on the 250Gb plan, \$90 on the 500Gb plan

- The minimum costs over 12 month (24 month) contract Bundled are \$40(\$960) on the 50Gb plan, \$600(\$1200) on the 100Gb plan, \$720(\$1440) on the 250Gb plan, \$840(\$1680) on the 500Gb plan, for the Unbundled plans \$720(\$1440) on the 50Gb plan, \$840 (\$1680) on the 100Gb plan, \$960 (\$1920) on the 250Gb plan, \$1080 (\$2160) on the 500Gb plan.
- No excess data fees apply to any plan.
- Shaping limit is fixed and service is slowed to 128Kbps when exceeded.
- Early termination fee is equal to the remaining months x the monthly plan fee
- For full details please visit [www.itrinity.com.au](http://www.itrinity.com.au).
- Static IP address available at a charge of \$5 per month.

### Other information

- Up to date usage of the service can be obtained at 'View My Bill' at [www.itrinity.com.au](http://www.itrinity.com.au) or contacting customer service on 1300 487 464 or emailing [helpdesk@itrinity.com.au](mailto:helpdesk@itrinity.com.au)
- If you wish to contact itrinity in respect to a dispute, please email [helpdesk@itrinity.com.au](mailto:helpdesk@itrinity.com.au)
- If the itrinity dispute resolution process does not finalise a dispute the Telecommunications Industry Ombudsman may be contacted on 1800 062 058 or online at [www.tio.com.au](http://www.tio.com.au)

Contact your itrinity dealer